

# Terms & Conditions: Rural Britain Tours:

**DEPOSIT:** A Non-refundable deposit per person is required to guarantee your place on a trip. Your booking is not confirmed until your deposit is received by our office. Early Deposits are strongly recommended.

**FINAL PAYMENT:** Invoice for final balance of the tour will be sent three months prior to departure. The balance owing must be paid two months prior to departure. If booking is made within two months of departure full payment is due at time of booking. Price quoted is for final payment by cheque/ money order. PLEASE NOTE: *Airlines require full payment for the airline ticket at time of purchase of the airline ticket.*

**LAND AND AIR:** The land portion of the tour is defined as running from the beginning of the tour in the tour country until the time the tour ends in the tour country. Services for the Land portion of the tour are organized by Margaret Rogers of Rural Britain Tours. Royal Heights Tours takes no responsibility for the Land portion. If you choose Royal Heights Tours to book your international flights, your international flights will be booked through our fully-bonded travel agent partner s

**INSURANCE:** Cancellation and/or Medical Insurance are highly recommended. If opted for, Cancellation Insurance must be purchased when your deposit is first paid. The cost for Cancellation Insurance varies depending on your age, tour duration, and cost of the tour. Please contact Royal Heights Tours you for a quote with RBC Insurance.

**PRICE CHANGES:** Since our prices are published far in advance of tour departures, there can be significant changes in our land cost due to currency exchange rates, government taxes and other unforeseen events beyond our control. In the event of such changes, Rural Britain Tours reserves the right to increase the land tour cost by a maximum of 5%. We cannot guarantee the cost of the flights as this is determined by the airlines. We shall do our best to hold our prices to the published price.

## **CANCELLATION AND REFUNDS:**

If you cancel you must provide notification in writing to Rural Britain Tours. Cancellation charges shall be levied as follows:

- ◆ More than 42 Days prior to departure - Loss of deposit
- ◆ 28-42 Days prior to departure - 35% of tour price
- ◆ 14-27 Days prior to departure - 50% of tour price
- ◆ 7-13 Days prior to departure 65% of tour price
- ◆ Less than 7 Days 100% of tour price

After the trip has begun, no refunds for any accommodation, transportation, sightseeing, meals or services not utilized will be made for any reason whatsoever or whether you leave the tour voluntarily or involuntarily. Please note your airfare if purchased through Royal Heights Tours is Non-refundable

**ITINERARY CHANGES :**The information contained in Rural Britain's web site, itineraries and brochures is correct to the best of our knowledge, but we accept no liability for any inaccuracies therein. Rural Britain Tours reserves the right to alter any itinerary or service at any time without penalty to us.

**RESPONSIBILITY:** Rural Britain Tours and all co-operating agencies act only in the capacity of agents in making arrangements for hotels, transportation, sightseeing, restaurants, or any other services in connection with the itineraries for the individual tour member who, by acceptance thereof, agrees that Rural Britain Tours and/or their agents and suppliers shall not be liable for any injury, damage, loss, accident, delay or irregularity, liability or expense to person or property due to act of default of, or action of, any hotel, carrier, restaurant or person providing or rendering any of the services included in the tour. Further, Rural Britain Tours and/or their agents and suppliers accept no responsibility for any damage, delay or irregularity, expense or liability, arising from sickness, pilferage, labour disputes, machinery breakdown, quarantine, government restraints, war, weather conditions, defect in any vehicle of transportation or for any misadventure or casualty or any other cause, nor for any additional expenses or damage due to changes in advertised schedules or services or any other cause outside of their control.

**Rural Britain Tours** reserves the right to decline, accept, or retain any person as a tour passenger should such a person's health, mental condition, physical infirmity or general deportment impede the operation of the tour or the rights, welfare or enjoyment of other tour passengers.

**LUGGAGE:** Please limit your luggage to one shoulder bag plus one main bag/suitcase per person. Please ensure your main suitcase does not exceed 44 lbs [20kg]. Your luggage should have wheels so that you are able to transport your own luggage for short distances if it becomes necessary to do so.

**SINGLE SUPPLEMENT** Trip prices are based on double or shared occupancy for hotels. If you are traveling alone and wish to share with another traveler, the first willing to share same gender roommate will be assigned. Should no one be available to share with you at the time we invoice you [three months prior to departure], the single supplement is payable. If a roommate is found prior to departure the single supplement will be refunded to you along with your travel documents about three weeks prior to departure

**PASSPORTS , VISAS and ETICKETS:** All travellers must carry a valid passport and appropriate visas where required. **You are responsible for arranging your own Visa.** Passports should be valid for at least six months beyond the date of your departure from the tour country(ies). Please note if you are a frequent flyer member you should retain your air ticket and boarding pass for each flight after you return home as RBT cannot be held responsible for obtaining copies of your air ticket at any future date. All airlines require the production of a valid passport when checking in with an e-ticket. **The name on your passport must match exactly with the name of the passenger on the e-ticket.**

**AIRPLANE SEAT REQUESTS:** We cannot guarantee your seat selection on our group flights. Please call the airline directly when we have confirmed your flight booking.

## **Margaret Rodgers: Rural Britain Tours**

#20 – 2533 152<sup>nd</sup> Street, Surrey, B.C. V4P 1N4

Tel: (604) 531-1905

E-mail: margrodders@shaw.c

[www.ruralbritaintours.com](http://www.ruralbritaintours.com)

in association with: **Royal Heights Tours & Travel Ltd**

1111 Skeena Place, Victoria, B.C. V8Z 1L8

Toll-free 1-800-939-9920 Tel: (250) 472-0613

July 2010 BC Travel Reg #3379